



B-2022-39: Upcoming Labor Day Holiday and Hours of Operation

August 22, 2022

- □ Correspondent Lending

## **Summary**

U.S. Bank will operate under the following schedule in observance of the upcoming Labor Day holiday, which is observed on **Monday**, **September 5**, **2022**:

- **Correspondent and HFA Operations** The Correspondent/HFA Client Support and Fulfillment teams will be closed.
- Best Efforts and Mandatory Lock Desks The Market is scheduled to be closed. The U.S. Bank Correspondent Best Efforts and Mandatory Lock Desks will also be closed.
  - For Correspondent, new Best Efforts locks will be accepted based on the last rate sheet issued prior to the holiday. Mandatory commitments will not be bid.

**Note:** Online systems will be available for submitting loans and conditions.

## Upcoming Holiday Schedule

U.S. Bank observed holidays for the 2022 calendar year include:

U.S. Bank Observed Holiday	Date Observed
Columbus Day	October 10, 2022
Veterans Day	November 11, 2022
Thanksgiving Day	November 24, 2022
Christmas Day	December 26, 2022

## Questions



**Correspondent:** Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

**HFA:** Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.