5/15/23, 2:12 PM Salesforce





B-2023-22: Upcoming Memorial Day Holiday and Hours of Operation

May 15, 2023

- □ Correspondent Lending

Summary

Monday, May 29, 2023, is Memorial Day and a federal holiday. U.S. Bank will be closed for business on that day, including the following specific hours of operation:

- Correspondent and HFA Operations The Correspondent and HFA Operations teams will be closed.
- Best Efforts and Mandatory Lock Desks The Market is scheduled to close at 2 pm Eastern Time, Friday, May 26, 2023.
 - New Best-Efforts locks will be accepted based on the rate sheet(s) issued Friday, May 26, 2023.
 - Mandatory commitments will be bid until 12:30 pm CT on Friday, May 26th, and must be accepted no later than 12:45 pm CT.

Note: Online systems will be available for submitting loans and conditions.

2023 Holiday Schedule

U.S. Bank observed holidays for the 2023 calendar year include:

U.S. Bank Observed Holiday	Date Observed
Juneteenth	Monday, June 19
Independence Day	Tuesday, July 4
Labor Day	Monday, September 4
Columbus Day	Monday, October 9
Thanksgiving Day	Thursday, November 23
Christmas Day	Monday, December 25

Questions



Correspondent: Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

HFA: Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.

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